Human Resources Division

DBBL/100/014/2025/18702

August 14, 2025

Office Order No. 262/2025

Subject: Online Training on "Citizen's Charter of the Bank".

An online training for the concerned officials of the bank is scheduled to be held as detailed below:

Date & Time	: August 20, 2025 (Wednesday) from 04.10 PM to 05:30 PM
Methodology	: Online Lecture/discussion through digital platform (Zoom).
Participants	: Concerned Officials (as per attached list).
Reporting Date & Time	: August 20, 2025 (Wednesday) at 04.10 PM

The participants (listed overleaf) are advised to attend the program in time as per schedule mentioned above.

Instructions for Program:

- 1. All participants must attend the program by maintaining a quiet environment.
- 2. All participants must join the program through Laptop/PC/Smartphone with camera & microphone.
- 3. Ensure sufficient power supply & data connectivity.
- 4. Maintain Dress Code.

This is for kind information and meticulous compliance of all concerned.

(Zahid Ahmed)

Head of Human Resources Division

Distribution:

- i) All CXOs.
- ii) Head of Division: All Divisions of Head Office, Dutch-Bangla Bank.
- iii) Manager: All Branches & All Sub-Branches, Dutch-Bangla Bank.
- iv) PS to the Managing Director & CEO, Head Office, Dhaka.
- v) PS to All Deputy Managing Directors, Head Office, Dhaka.